



# Advantage Service Plans from Schneider Electric™ Field Services

Our Advantage Service Plans are built to focus on the customer’s total cost of ownership by helping to mitigate unplanned downtime and unexpected repair costs.

Without a proper maintenance strategy for your electrical distribution equipment, it’s just a matter of time before costly breakdowns will occur. Having an Advantage Service Plan in place minimizes unplanned outages and remedial actions. Should an issue arise, we will ensure prompt response to get you back up and running. Best of all, our fixed-cost service plans take the guesswork out of your budget since there are no hidden charges.

There are three Advantage Service Plans to choose from, offering various levels of service: Plus, Prime, and Ultra. Descriptions of each service plan are shown to the right.

### Take control of your electrical system in 3 easy steps!

1. Select your Advantage Service Plan
2. Select the term (12, 24, 36, 48, 60, or 72 months)
3. Call 888-778-2733

**Optional Upgrades:** 1. After-hours preventive maintenance.  
2. 24/7 priority response and 4-hour response (where available).

“Careful planning is the key to the economic success of an EPM Program. With proper planning, maintenance costs can be held to a practical minimum, while production is maintained at a practical maximum.”

Source: NFPA 70B-2019 Edition, Section 4.2.5

Service provided	Description	Advantage Service Plans		
		Plus	Prime	Ultra
Technical support access	24/7 access to industry-leading expertise.	✓	✓	✓
Preventive maintenance <sup>1</sup>	Regularly scheduled maintenance and testing performed by qualified service personnel extends equipment reliability and identifies potential issues.	✓	✓	✓
Test results with engineer review and recommendations	Detailed reporting of maintenance and testing activities, including corrective recommendations.	✓	✓	✓
Guaranteed on-site repair response <sup>2</sup>	Labor and travel for on-site response for remedial repairs; 24/7 priority upgrades are available.	—	✓	✓
Repair parts	Replacement parts used during repair visits, which further improves budget stability.	—	—	✓

[se.com/service-plans](http://se.com/service-plans)



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## Why choose an Advantage Service Plan?

- Our comprehensive preventive maintenance scope of work includes:
  - Inspections and adjustments
  - Overcurrent protective device testing
  - Cleaning and lubrication
  - Electrical testing
  - Oil testing
- Advantage Service Plans cover primary electrical distribution system components serving a facility:
  - Transformers
  - Motor control equipment
  - Switchboards
  - Grounding systems
  - Switchgear
- Billing can be structured to provide a fixed payment schedule, which will prevent fluctuations to your maintenance and repair budget.
- One service plan can cover multiple manufacturers' equipment.

At Schneider Electric, safety is more than a word, a number, or an award. It is a part of our culture.

We are committed to the well-being of our employees, contractors, and customers at all times; evidenced by:

- Our 0.42 Total Recordable Incident Rate<sup>1</sup> is 5x lower than the national average for our industry
- Our Field Service Representatives have participated in more than 10,000 Hours of combined safety Training and have performed more than 1,000 Field Safety Audits.
- Our North American Operating Division being one of only three companies to simultaneously hold the Robert W. Campbell Award and the Green Cross Award for safety excellence.



A well-administered electrical preventive maintenance program reduces accidents, saves lives, and minimizes costly breakdowns and unplanned outages. Impending troubles can be identified, and solutions applied, before they become major problems requiring more expensive, time-consuming solutions.”

Source: NFPA 70B-2019 Edition Section 4.2.1



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Find out more about how we can address your specific needs:



888-778-2733



Visit: [se.com/us/en/work/services/field-services/electrical-distribution/operate/service-plans/](https://se.com/us/en/work/services/field-services/electrical-distribution/operate/service-plans/)

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